

Returns Form

This form should be completed in its entirety and as accurately as possible in order to ensure your return is dealt with as swiftly as possible.

Type of Device:

Reason for Return :

Firmware Update.

Inspection.

Fault.

If you ticked fault, please provide a description of the fault below.

Details of sim card (only required if you return the device with a sim card):

Network:_____

Phone Number:_____

Prepaid or Contract:_____

Purchase Details:

Date of Purchase:_____

Seller:_____

Return Address (please include a contact and a phone number):

Please note we cannot be held responsible for any damage as a result from carriage. It is your responsibility to make sure returned units are sufficiently well packaged, and sent using a recorded delivery service.